

General

ARE DOGS ALLOWED IN PORT SUNLIGHT VILLAGE?

Yes, dogs are welcome throughout Port Sunlight Village. There is plenty of green open space and recreational areas for dog walks. Dogs are **not permitted** into Port Sunlight Museum, the Edwardian worker's cottage, the Tea Room or Bridge Cottage unless they are guide dogs.

We **do not permit** any dogs on our guided village tours, unless they are guide dogs.

IS THERE PARKING AVAILABLE ON SITE?

Yes, Port Sunlight Village has ample free parking throughout the village.

There is **free car and coach parking** beside Port Sunlight Museum and the Lady Lever Art Gallery.

You are welcome to park at other locations in the village but please make sure to leave space in front of the village homes, including the drive ways and side entrances.

Port Sunlight Museum

WHERE IS PORT SUNLIGHT MUSEUM?

We are located at No 23 King George's Drive, Port Sunlight, Wirral, CH62 5DX. You can find us at the corner of King George's Drive, just across from the Lady Lever Art Gallery and just a short walk from Bebington train station.

IS THE MUSEUM FULLY ACCESSIBLE?

Yes, we also have wheelchairs that you can request in advance of your visit.

IS THERE A MAXIMUM CAPACITY FOR GROUPS AT THE MUSEUM?

Yes, the maximum capacity of Port Sunlight Museum is 60 people at any one time. If your group exceeds this number we can arrange separate staggered times between the Museum and Edwardian worker's cottage.

DOES ADMISSION TO PORT SUNLIGHT MUSEUM INCLUDE ENTRANCE TO THE EDWARDIAN WORKER'S COTTAGE?

Yes, when you purchase your ticket it enables access into Port Sunlight Museum (10am – 5pm) and the Edwardian worker's cottage, located next door to the museum (11am – 4pm). Both venues are open 7 days a week.

DO I NEED TO BOOK IN ADVANCE FOR GROUPS OF 14 OR LESS?

No booking is required for groups less than 15 people.

DO I NEED TO BOOK IN ADVANCE FOR A GROUP OF 15 OR MORE?

Yes, our museum has a capacity limit and to ensure the best experience for visitors and groups we allocate time slots to groups. We work with your group to find a time that is most suitable and groups of 15 or more who book in advance receive a group discount.

WHAT IS THE GROUP DISCOUNT?

£3.50 per person for 15+ when pre-booked.

WHAT ARE THE ADMISSION PRICES?

£4.50pp General Admission

£3.25pp Child (age 5–16)

£4.00pp Concessions

£13 (2+2) Family Ticket (2 Adults and 2 Children (age 5–16))

The Edwardian worker's cottage

IS THE EDWARDIAN WORKER'S COTTAGE ACCESSIBLE?

The downstairs of the Edwardian worker's cottage is accessible, however the upstairs is not accessible for wheelchairs users. Our volunteers are happy to share the detailed images of the rooms upstairs.

HOW CAN I BOOK ENTRANCE TO THE EDWARDIAN WORKER'S COTTAGE?

Entrance to the Edwardian worker's cottage is included in your Museum admission ticket. The Edwardian worker's cottage is located directly next door to the Museum and is open daily from 11am – 4pm, 7 days a week.

WHAT IS THE MAXIMUM CAPACITY IN THE WORKER'S COTTAGE?

Approximately 20 people at one time.

Village Tours

DO I NEED TO BOOK TOURS IN ADVANCE?

Definitely, our guides are a busy bunch and we have to schedule all tours in advance. We require a **£35 deposit** to secure your booking.

WHO LEADS A VILLAGE TOUR?

Our village tours are run by experienced, passionate and knowledgeable Liverpool City Region Blue Badge Guides and Port Sunlight Tour Guides, all with a specialist interest in the history of Port Sunlight.

HOW LONG DO TOURS OF THE VILLAGE TAKE?



Coach tour of Port Sunlight Village takes **1 hour**



Walking tour takes **1.5 hours**

If you have any special timing requirements please let us know and we will be happy to tailor to your needs.

IS THE WALKING TOUR OF PORT SUNLIGHT VILLAGE ACCESSIBLE?

Yes, however there are slight inclines and declines across the pavements and roads in Port Sunlight. There are dropped kerbs throughout the village and disabled or ramp access available at Port Sunlight Museum, the Edwardian worker's cottage and Bridge Cottage Community Hub.

CAN WE GET ON AND OFF THE COACH DURING A COACH TOUR?

No, due to time limits of the tour it is important to remain on the coach. Your group will see and hear all the stories of Port Sunlight from the coach.

IS THERE A MAXIMUM GROUP SIZE FOR A VILLAGE WALKING TOUR?

Yes, the maximum number for a walking tour is **20 people**. If your group exceeds 20 people, we can allocate additional guides and tours to accommodate the group. Additional charges may apply.

IS THERE A MAXIMUM GROUP SIZE FOR A VILLAGE COACH TOUR?

No, coach tours are priced per vehicle.

Please ensure you leave a spare seat for the Port Sunlight Village Tour Guide! Please let the bookings team know if you do not have a microphone or suitable sound equipment on board your coach.

The Lady Lever Art Gallery

WE WANT TO VISIT THE LADY LEVER ART GALLERY, CAN WE BOOK WITH YOU?

The Lady Lever Art Gallery is run by National Museums Liverpool. We can factor in time for your group to visit here but we recommend letting them know of your visit by calling: **0151 478 4136**

The Tea Room

WHERE IS THE TEA ROOM?

The Tea Room is located at **No. 23 King George's Drive, Port Sunlight, Wirral, CH62 5DX**. It is directly above the Museum, with views overlooking the museum green and village fountain.

IS THE TEA ROOM ACCESSIBLE?

Yes, the Tea Room is located on the first floor and can be accessed by either stairs or lift.

IS THERE A MAXIMUM CAPACITY FOR THE TEA ROOM?

Yes, the maximum capacity is **approximately 45 people** at one time.

DO WE NEED TO BOOK?

Yes, for groups of 15 or more a group booking is required to ensure there will be adequate space for your group on the day of your visit.

DO YOU CATER FOR DIETARY REQUIREMENTS?

Yes, please let us know in advance if there are any dietary requirements and the Tea Room will be happy to accommodate.

DO YOU REQUIRE A MEAL DEAL TO BE SELECTED IN ADVANCE?

Yes, please select from the options on the Tea Room menu - (please refer to **page 1** of the **booking form**).

DO YOU REQUIRE A DEPOSIT?

Yes, a **£20 deposit is required** to book the Tea Room, this ensures space for your group during their visit.

Bridge Cottage

WHAT IS BRIDGE COTTAGE?

Bridge Cottage was once the former home of William Lever and one of the largest and most architecturally significant houses in Port Sunlight. It is now our Community Hub, hosting a variety of events, craft workshops, a must see vintage shop and much more!

WHERE IS BRIDGE COTTAGE?

Bridge Cottage is located at **No. 23 Park Road, Port Sunlight Village, Wirral, CH62 4US.**

It can be found directly across the road from the iconic Dell Bridge and just a short walk from Port Sunlight Train Station.

CAN I VISIT BRIDGE COTTAGE?

Yes, Bridge Cottage is open throughout the week and supported by our volunteers who are happy to provide a tour of the house and village information. Please check with the Visitor Services Team to see if Bridge Cottage is open on the day of your visit.

IS BRIDGE COTTAGE ACCESSIBLE?

Yes, Bridge Cottage is accessible and has disabled access at the rear of the property. The ground floor is fully accessible, and there is **stair access only** to the first floor.

IS THERE AN ADMISSION CHARGE INTO BRIDGE COTTAGE?

No, Bridge Cottage is our Community Hub and we keep its doors open through receiving income from a variety of events, venue hire and the kind donations from visitors and residents. We have donation boxes in Bridge Cottage and would greatly appreciate a donation from all our visitors.

Coach Arrival Procedure



- All coach group visits must be **pre-booked** in advance
- All coach group visits must arrive at **pre-agreed booking time**. (We advise arriving 15 minutes before your booking)
- On arrival to the site, the Organiser/driver must **contact the Visitor Services Team** to let them know you have arrived in the village. Please call into the museum or contact **0151 644 6466**.
- The Organiser/driver must **provide the company name and booking reference number** to the Visitor Services Team
- The Visitor Services Team will **check the booking details**
- **If paying on arrival** the Organiser/driver should proceed to a member of the Visitor Services Team to make payment
- **The group must not disembark the coach** until their booking has been confirmed with the Visitor Services Team
- Once all booking details are confirmed a member of the Visitor Services Team will board the coach to provide a **personalised welcome to the group**
- **All group members will receive a sticker** - we ask all members of the group to wear it on a visible part of their clothing or accessories so they can be easily identified
- **If your group is not arriving by coach**, please let our bookings team know prior to the group visit

Should you require clarification on any aspect of the coach arrival procedure, please do not hesitate to contact us:

Bookings Officer: **0151 644 4803**

Email: Marie Gibbons: m.gibbons@portsunlightvillage.com

Visitor Services Team: **0151 644 6466**

Email: info@portsunlightvillage.com

Port Sunlight
EXPERIENCES

groups.portsunlightvillage.com